Send a Ticket in Via Email

1. Email your issue or service request to umtech@memphis.edu.

2. In the subject line provide a brief description of your issue.

3. In the email body provide a detailed explanation of your issue or service request. (Be sure to Include the name of your LSP - Local Service Provider)

4. Click send.

A confirmation email will be sent to you from umtech@memphis.edu and the ITS Service Desk will take care of the rest.